



CONTROL INNOVATIONS INC.

QUALITY POLICY

It is the Quality Policy of Control Innovations to provide our customers with goods and services that are on time with no defects as outlined and driven by the following management principles and behaviours:

Continue with on-going improvements and innovations based on efficient business processes, clear measurements, best practices, and customer surveys.

Achieve our commitments for quality, cost, and schedule.

All employees within the company are responsible for the quality of their work. The company provides training and has established systems in place to guide staff to reach the standards required.

We are committed to investigating any customer complaint to put it right as per our Quality Management System.

The Quality Manager is responsible for monitoring the quality system and reports regularly to the General Manager on the system's implementation, status and effectiveness.

Employees are empowered and encouraged to speak up when they see improvement opportunities and to share their ideas.

Doug Keller
General Manager
February 3, 2020